

{\Decision{\timeframe}} How long does dispute take with Coinbase?

Yes — **Coinbase generally works 24 hours a day, 7 days a week**, but what it means can vary a bit depending on the feature you're using. I'll break it down clearly so you understand how Coinbase's availability actually works in real life and why it *feels* like a 24/7 platform.

1. Core Platform Access: Always On

The main Coinbase platform — the website and mobile app — is designed to be **available at all times**:

- You can **log in** to check your balances or portfolio any time of day or night, on weekdays, weekends, or holidays.
- **Cryptocurrency trading (buying, selling, converting)** is accessible 24/7 because crypto markets themselves never shut down. There aren't stock-exchange style hours that close at night — cryptocurrency trading runs non-stop globally.
- **Viewing real-time prices, sending and receiving supported crypto assets**, and checking your wallet are also continuous — blockchain networks don't pause, so you'll see balances and transactions updating regardless of the calendar.

In practical terms: **Coinbase's trading engine and account access are "always open."** 8 You can place an order at 2 am on a Sunday just as easily as at noon on a Tuesday.

2. Fiat & Banking Functions: Limited by Banks

While Coinbase itself is online all the time, **interactions with traditional banks and payment systems are not 24/7**:

- **Bank deposits and withdrawals** (like USD, EUR, INR, etc.) depend on banking networks. Banks usually operate **business hours only**, and transfers may not complete on weekends or public holidays.
- You *can* initiate a withdrawal request at any time, but the actual processing may be delayed until banks reopen.

So if you're moving money **to or from your bank account**, you will encounter normal banking delays, even though Coinbase is online.

3. Customer Support: Mixed Availability

This is where "24/7" becomes less straightforward:

- Coinbase promotes **24/7 support channels** like help articles, automated tools, and 28 live chat options in many regions.
- Automated customer support features (like chatbots or help center responses) are usually accessible at all times.
- **Human support** availability may vary. Live agent response times can be slower during off-hours, and some users have reported delays or difficulty reaching agents quickly. (Community feedback suggests experiences can vary widely.)

So while **support tools exist 24/7**, speaking with a real person — especially for complex issues — might not always feel “instant” around the clock.

4. Derivative & Futures Markets: Extended Trading

For more advanced products like **Coinbase Derivatives (futures)**, Coinbase offers **true 24x7 trading** for certain markets. That means:

- Select futures contracts trade continuously — including on weekends.
- There are occasional maintenance periods (like a brief weekly maintenance window), but otherwise the markets stay open.

This shows Coinbase extending the round-the-clock concept even beyond basic spot trading.

In Summary

Coinbase is built to mirror the **always-on nature of the cryptocurrency market**. You can **log into the app or website, trade most cryptocurrencies, view balances, and send/receive assets at any hour, every day of the year**. That’s essentially why many people say Coinbase works “24/7” — because crypto markets and Coinbase’s digital systems don’t have business hours like traditional stock exchanges or banks.

However, not *everything* is truly 24/7 in the real-world sense. Transactions that involve traditional banking networks depend on bank processing times and public holidays, so they can be slower. Customer support is available through automated tools at any time, but human response can vary. And advanced markets like derivatives have extended hours but may include short maintenance breaks.

So the honest, unique answer is: **Coinbase operates around the clock for core trading and account access, but some supplemental services (bank transfers, real-person support) follow their own schedules.** In everyday use, you will find Coinbase accessible day and night, fitting the global, nonstop rhythm of crypto — yet certain processes still follow traditional time constraints.